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### Ultimus Customer Named to the InfoWorld 100 for Innovative Use of BPM Technology

*West Park Assessment Centre Wins Publication's Highest Honor*

**Cary, N.C. — November 29, 2006** — Ultimus, the #1 provider of Business Process Management (BPM) and workflow software and solutions, with more than 1,600 customers worldwide, today announced that its customer West Park Assessment Centre (WPAC) has been named to the InfoWorld 100. The company earned this distinction based on its winning customer service and process automation capabilities.

Every year, *InfoWorld's* editorial staff names 100 companies that have made the best use of technology to enhance their business. The *InfoWorld* 100 Awards celebrate real-world IT projects that use technology in smart, innovative, creative ways to meet business and technical objectives. To be considered, projects must stretch beyond the typical, off-the-shelf solution, and must use multiple technologies in innovative ways to serve well-defined business goals.

WPAC was recognized for the exceptional results it achieved in automating more than 50 business processes using the Ultimus BPM Suite. The company provides impartial and credible third-party opinions for the resolution of insurance matters between insurers and claimants. As a result of the automation, the company has decreased turnaround times by 27 percent and achieved a cost savings of \$160,000 per year. In addition, WPAC estimates that it eliminated approximately \$200,000 a year in fees associated with late cancellations.

"The West Park Assessment Centre success story is a testament to the profound impact that the right BPM products and processes can have in virtually any business environment," said Rick Thompson, Chief Marketing Officer of Ultimus. "We are pleased they have been recognized by InfoWorld for utilizing the Ultimus BPM Suite to drive significant operational improvement."

"We're honored that InfoWorld has chosen us for the InfoWorld 100 Award," said Gina Greco, Marketing Manager, West Park Assessment Centre. "We made a strong commitment to continually enhancing customer service through smart investments in technology and staff resources. It's fulfilling to be honored for our work and for the continual advancements we've made in the service experience."

"It's been said that fortune favors the bold. The inspiration for this year's finalists to tackle such sweeping changes varies widely — from reducing delivery time of products and services to replacing cumbersome legacy systems," said Richard Gincel, *InfoWorld* Senior Editor. "But regardless of the motivation, high ambition unites them all."

To see the full InfoWorld 100 listing, visit  
<http://www.infoworld.com/reports/46SR06iw100.html>.

### **About Ultimus**

Ultimus is the worldwide leader in human-centric Business Process Management (BPM) software, providing the industry's most complete and scalable platform for modeling, automating, managing and optimizing business processes. Powered by Adaptive Discovery™, the Ultimus BPM Suite is the only BPM suite that enables automated business processes to be deployed without completely defined process maps. Its Microsoft-based platform is quick to deploy and easy to administer, and its integration capabilities provide seamless information transfer between applications and outside organizations. Long recognized as a BPM pioneer, Ultimus has automated more processes than any BPM vendor, resulting in reduced cycle times, lower costs, improved productivity and higher customer satisfaction for its clients. Ultimus' award-winning BPM Suite is available in 20 languages and is deployed by more than 1,600 customers across every industry, including 100 of the world's largest enterprises. Headquartered in Cary, NC, Ultimus has offices in North America, South America, Europe, Asia, the Middle East and Australia and supports a network of 80 worldwide partners. For more information, visit [www.ultimus.com](http://www.ultimus.com).

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